

Image: European Space Agency

#### Information and Communications Technology and Environmental Regulation: Critical Perspectives

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# Regulatory Tool

- Public distribution of information as a driver for change ('reflexive' regulation)
- \* History:
  - \* 1930s: financial regulation
  - \* 1960s/70s: environmental law, health and safety
  - \* Now: widely used

### Disclosure

- Signal to stock markets
- Social impact ('naming and shaming')
- Benchmarking against peers
- \* Faster regulatory response
- Overcoming individual bounded rationality

### Disclosure

- Replicating the weaknesses of command-and-control
- Strategic reporting and gaming the system
- \* Accuracy of information
- Intractable individual habits
- Unpredictable results
- Difficulties in analysing cost/benefit
- Muddying the rule of law

## Based Regimes

- Standardised methods and metrics
- Making behaviour change a norm
- Use as an element of or alternative to conventional regulation?

### Environmental Regulation

Often flawed and incomplete

- \* ICT expanding the scope and span of control?
  - \* Measurement often imprecise
  - \* Costs difficult to estimate
  - \* Methodologies rarely produce useful figures
- More information is not necessarily better

## Regulatory Process

- Contested role:
  - \* Objective truth or uncertain knowledge?
  - \* Challenged as product of ideology
  - \* 'Post-normal science'
- \* Law and science: incompatible cultures?

# Making Process

- Fundamental to constructing policy context:
  - \* Catalyst for policy
  - \* Structure for regulatory decision-making
  - \* Mechanism for collaboration
- Often codified in software

#### Difficulties with Models

- Scientific literacy of audience?
- \* Accuracy and currency of models?
- Data: Accurate? Verifiable? Consistent?
- Over-optimistic or over-simplistic use
- Models as proxy for real debate
- Risk of manipulation

## Perspectives

- \* Focus on the citizens as consumer
- Sees government activity as single step decisionmaking
- Significant gap in research on "e-regulation"

### E-Regulation

- \* "The use of ICT within regulators and those who deal with them, such as NGOs, as an integral part of the process of measurement, assessment and feedback which is central to regulation."
- Cannot simply re-use private sector experiences

### ICT and Regulation

- \* Benefits: cheaper, more, quicker, better, new
- Improvements:
  - \* Better informed
  - \* More targeted
  - \* More iterative
  - \* More transparent and democratic

# Regulation

- ICT not neutral or deterministic
- Impact on existing imbalances?
- Disempowering external actors
- Brake on change:
  - \* Institutional
  - \* Organisational
  - \* Procedural

### Processes

- Legal processes neither simple nor linear
- Not easily modelled by logic or expert systems
- Risk of destructive feedback cycle
- ICT as embedded and entrenched infrastructure

#### Recommendations

- Design principles:
  - \* Flexibility
  - \* Rule of law
  - \* Human rights
  - \* Open, re-usable data